



MUSASA

ZERO TOLERANCE TO GBV NEWSLETTER



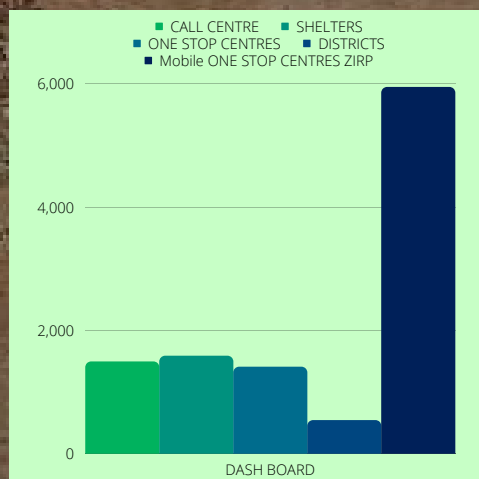
OCT - DEC 2021

PSEA - HUMANITARIAN AID IS FOR FREE

MUSASA IS COMMITTED TO ENSURING SAFE AND ACCESSIBLE CHANNELS FOR REPORTING SEXUAL EXPLOITATION AND ABUSE OF BENEFICIARIES OF HUMANITARIAN AID.

MUSASA IS IMPLEMENTING PSEA WITH GOAL SUPPORTED BY UNOCHA, UNOPS AND THE IRISH EMBASSY.

THE PROJECT IS AIMED AT THE PROVISION OF SAFE AND ACCESSIBLE REPORTING CHANNELS FOR BENEFICIARIES OF HUMANITARIAN AID



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MESSAGE FROM THE EXECUTIVE DIRECTOR



EXECUTIVE DIRECTOR- MUSASA
VIMBAI MUTENDEREKI

Under reporting of cases remains an issue in our communities due to retrogressive cultural beliefs and religious practices.

WELCOME TO THIS ISSUE

I welcome you reader to this issue. Your support and interest in our work is greatly valued. Musasa continues to offer Gender Based Violence services to women and girls across the country. Women and girls continue to face GBV in various spaces, at home, at work, at school and in public spaces. This demands that everyone in our society pays particular attention to the role that they play in either preventing or fueling gender based violence. It is now more important than ever to come up with up inclusive methodologies that leave no one behind in the fight against GBV.

Musasa recognises the efforts of various partners, communities, stakeholders, civil society in the fight against GBV.

Underreporting of cases still remains an issue and awareness programs are still needed in the community.

Musasa is Partnering with Childline Zimbabwe and GOAL Zimbabwe under the UPLIFT/SIMUDZA project Supported by USAID Zimbabwe. The project aims to increase food security by providing basic needs assistance, child protection and GBV prevention.

MUSASA implementing The UPLIFT/SIMUDZA



COMMUNITY INFLUENCERS TRAININGS

Community Influencers Trainings

MUSASA engaged with community influencers in Stoneridge and Mbare in Harare equipping them with skills and knowledge on GBV for effective surveillance in their communities.

Community dialogues were held in Stoneridge, Mbare and Hopley with purpose to raise awareness and increase participant knowledge of GBV prevention and response services that are available for survivors of GBV

MUSASA continues to roll out **mobile one stop centre services** to support services in Hopley, Mbare and Stoneridge. These are effective in bringing (GBV) services closer to people.

The services being offered to clients were psychosocial support, legal support, shelter support, referrals to other line ministries, stakeholders, and clinics

Cash assistance also remains an integral component of the Uplift/Simudza project.

Survivors were assisted with cash to access GBV services from other service providers. The cash was used for transport needs, medical needs, and access to the courts. Cash assistance is important in GBV referrals as it necessitates access to a comprehensive package of services



Clients received **case management follow up,**

a best practice in case management which helps in monitoring and evaluating if the survivor is getting the needed help and services in a timely manner and if the intended outcomes from services received are obtained

ACTIVITIES

- Community visioning trainings done for community facilitators in Mberengwa
- Training of GBV duty bearers on GBV response and prevention during emergencies was conducted in Mwenezi.
- Community-based clubs were trained on LIVES (Listen, Inquire, Validate, Enhance and Support) to enhance their capacities as first line of support in the community in GBV response
- GBV Mobile one stop centers were conducted in Bubi and Mwenezi
- Production and airing of informative radio jingles on community radios aimed at raising GBV service provision awareness
- Three safe space activities were conducted in Bubi and Mwenezi
- #DambaKuremberaSandiKuibva community dialogue against child marriages was done in Bubi
- Provision of shelter services to survivors
- Training of income generating projects was carried out for survivors within the shelter



The SRP program has made significant progress at individual and community levels in Bubi and Mberengwa. The mobilisation of communities for the uptake of GBV and SRHR services and community initiatives has been largely successful. Strong coordination of work between Musasa, government stakeholders, community cadres and influencers has enabled successful reach out to communities and positive response and participation.

During the month of September, Musasa conducted activities that facilitated a positive shift in knowledge, attitudes and behaviours through community dialogues, community visioning and safe spaces.

Additionally, focus was also directed towards increasing utilization of quality GBV services whilst offering a holistic package of assistance through LIVES training (Listen, Inquire, Validate, Enhance and Support) for community-based clubs, mobile One Stop Centres and shelter provision accompanied by life skills training.



safe space activities



safe space activities



MOBILE COUNSELLING SESSION



COMMUNITY DIALOGUE SESSION ON ENDING CHILD MARRIAGES



COMMUNITY BASED CLUBS TRAINING ON COMMUNITY

Musasa supported by UNICEF is providing quality survivor-sensitive services to adolescent girls and young women survivors of GBV through its Shelters, One Stop Centre (OSC) and the Helpline

Musasa is implementing the Pamumvuri program in districts where there are a lot of protection issues and safety nets have collapsed. Food and economic insecurity has largely contributed to tensions at the household level resulting in intimate partner violence and child marriages. The project is making efforts to prevent and respond to GBV by strengthening safe reporting platforms. Musasa with support from UNICEF is providing quality survivor-sensitive services to adolescent girls and young women survivors of GBV through its Shelters, One Stop Centre (OSC) and the Helpline

Below: Community Hall in Chitungwiza, Seke District educating and sensitizing adolescent girls and young women on GBV and child marriages.



ACTIVITIES

- Direct services that include psycho-social support, medical support, legal support, referrals for specialised services through the OSC's and Safe Shelters in the targeted districts
- Support to GBV survivors through the call centre
- Case management for GBV survivors
- Sensitisation of adolescent girls through awareness raising on child marriages and mental health
- Distribution of stationery packs and emergency hampers
- Routine Monitoring and follow up of survivors and Allied workers
- ICT follow up targeting the GBV IMS rollout in the targeted districts
- Mobile counselling session to GBV survivors

TOLL-FREE GBV HOTLINE

- The Pamumvuri program is also supporting the Toll-free GBV hotline to provide women and young girls with a safe and secure platform to report and disclose GBV and VAC issues that affect them

MOBILE and STATIC ONE STOP CENTRE COUNSELLING

- During the quarter, Musasa managed to conduct mobile counselling sessions , reach out to survivors through home visits as well as receive walk in survivors.

- **GBV-IMS FOR ENSURING ETHICAL AND SAFE MANAGEMENT OF GBV DATA.**

With UNICEF's support, Musasa is in continuous processes of modernizing its call center and GBV information management processes for safe and confidential reporting of GBV cases as well ensuring ethical and safe management of GBV data.





MUSASA partnered with the Ministry of Women Affairs, Community, Small and Medium Enterprises Develop (MWACSMED) in exhibiting at the 2022 year's edition of The HARARE AGRICULTURAL SHOW

MUSASA was showcasing the organization's empowering services aimed at creating communities that are free from Gender Based Violence #GBV at the 2022 year's edition of The HARARE AGRICULTURAL SHOW. MUSASA offered free On-Spot Private Counselling Sessions, Legal advice, and other special GBV services.

MUSASA partnered with the Ministry of Women Affairs, Community, SMED) in continued efforts to compliment The Government's efforts through the MWACSMED to prevent and respond to Gender Based Violence.



A MUSASA QUARTER IN PICTURES



CP TRAINING PROGRAM WITH COMMUNITY INFLUENCERS



MOBILE AWARENESS CAMPAIGN

A MUSASA Quarter in Pictures



EXHIBITION AT HICC



Working with partners to reach #GBV survivors

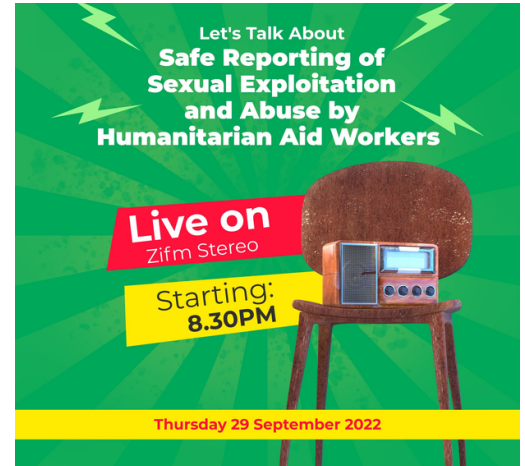
MUSASA led an online campaign which confronted Gender Based Violence, as part of the Global Campaign, The 16 Days of Activism against Gender Based Violence which ran from the 25th of November to the 10th of Dec 2021.

During the Quarter, MUSASA stepped-up awareness campaigns aimed at increasing knowledge levels around GBV as well as promoting quality access to GBV services

MUSASA is committed to Prevention of Sexual Exploitation and Abuse by Humanitarian Aid workers and supporting partners to amplify the voice:

"HUMANITARIAN AID IS FREE"

supported by Embassy of Ireland, Pretoria, Irish Aid made possible by OCHA and UNOPS through the UN Resident Coordinator's office in Zimbabwe.



“GBV SERVICES ON WHEELS”

MUSASA is working with partners to reach out to GBV survivors in the most remote parts of Zimbabwe.

MUSASA was in Chipinge and Chimanimani through mobile One Stop Centres. Offering counselling, medical, legal & police services in one place.



Supporting partners included UNFPA Zimbabwe ; Ministry of Women Affairs, Community, Small and Medium Enterprises Development, the Victim Friendly Unity of ZRP implement the Word Bank funded Zimbabwe Idai Recovery Project (ZIRP) managed by UNOPS Zimbabwe



MUSASA exhibited at the UNESCO Supported HEALTH EXPO: YOUTH FRIENDLY PROVISION OF SRHR held at the Masvingo Polytechnic College. Students accessed various services with Musasa offering counseling, legal advice, knowledge on GBV, SRHR, the referral pathway.





In her own words

My name is Rodney (Pseudo name) I reside at Dzungenzara village in ward 13, the reason I write this note is to express my gratefulness to Musasa project and their services in our community. I am writing on behalf of my sister (Nomsa) who was assisted by this organization. As a single mother who had just lost her husband, she left home to go to Martin (Allied Timbers Company) to go work for her 3 children. We heard that she had a boyfriend who was violent and would beat her up from time to time. She has come to us as a family more than twice and has tried helping her get out of the relationship in vain. One day I was called to her place after yet another one of their fights and found out that she was bleeding and her face was swollen. I could not believe that she would get through this alive.

Her neighbors explained that my sister had stopped dating him but he was forcing himself on her stalking her and controlling her life. On this particular day he broke down her door and forced himself inside her house beating her up ,he later pulled up a knife which he cut her on her hip .That is where the blood was coming from. Musasa helped with taking her to the hospital for medical attention then to the police to report the case, protection order papers were drafted and they constantly check on her. The perpetrator used to threaten her that if she doesn't come back he will come for him but since the protection order was granted we have never heard from him. My sister is home and still recovering but the spontaneous help we got from Musasa is greatly appreciated. Now as a man I have an appreciation of the services Musasa is providing in the community.

JUSTICE

FOR GIRLS

TOLL FREE SERVICES AND ONLINE PRESENCE



MUSASA is committed to offering convenient, Safe and Confidential 24-hour virtual GBV reporting channels.

The Channels include Toll-Free helpline, WhatsApp and Facebook chat messengers, Online self-service platforms , SMS chat platforms, etc.

MUSASA is carrying out continuous development of the technologies behind its Call Centre for enhanced quality of service.

Professional counsellors are available to man the platforms offering counselling and basic legal advice over to clients and survivors of GBV

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MUSASA positively responded to the aroused demand for online GBV response services post Covid-19 lockdown making it easy for users to access GBV information and services, accommodating even those without smart phones and data for connectivity,

MUSASA is continuously embracing communication technologies that aims at enhancing the quality of GBV services provision to both urban and rural communities.

MUSASA'S USE OF ICTS IN GBV INTERVENTIONS

- Technology for Reporting** of GBV incidents
- Technology for Response** - Provision of Direct Services and support for survivors, (emergency response ; special referrals)
- Technology for Prevention** – GBV Awareness-raising and Social transformation
- Technology as a Safe Space** - for Women and girls to access to GBV information and services in a way that is safe, ethical
- Technology as a Peer and guide** - providing users with information on how best to respond to GBV and support survivors.
- Technology for Monitoring and detecting early warning signs of GBV**
- Technology for GBV Data management and knowledge sharing .**





BUBI SHELTER

The shelters provided a safe space for recuperation and restoration

In the concerned quater, MUSASA urban and community-based shelters have played a huge role in offering protection services to survivors of GBV and also equipping beneficiaries with economic empowerment. Most of the areas accomodating some of MUSASA shelters such as Gokwe, Buhera etc were drought hit due to low rainfall and this affected farming yields triggering poverty rate.

Most families are economically constrained due to the economic hardships which has resulted in intimate partner violence. In most cases men are abandoning families and not taking responsibility over the upkeep of children.



Shelters received support to ensure that all clients' needs were met while they were following the legal recourse or pursuing a safe reintegration plan. The shelters provided a safe space for recuperation and restoration. Given the increased numbers in GBV cases the shelters played an important role in responding to the GBV cases as the districts relied heavily on this service as the shelters were opened throughout especially the time when the community is experiencing the aftermath of the Covid 19 pandemic

- psycho social support - SHELTERS

Musasa managed to offer psycho social support, basic legal, medical assistance and facilitated referrals for a comprehensive package of care. MUSASA rural shelters are set up in the most remote parts of the country therefore equipping beneficiaries with information is a critical part being played by the shelters as they also disseminated information to their families and communities upon discharge from the shelter.



What You can do to Prevent GBV

by Rotina Mafume Musara

In this issue, the Advocacy Corner decided to give tips on how one can take an active part in preventing Gender Based Violence

Deliberate effort must be made at an individual level to end violence against women and girls.

1. Educate yourself on the root causes of violence.

Violence against girls and women stems in male dominance and the socialization of men. Become educated on the roots of violence against girls and women!

2. Interrupt sexist and discriminatory language.

Words are powerful, especially when used by people who have power over others. We live in a society where words are used to put girls and women down. Gendered name-calling sends the message that girls and women are less than fully human. When girls and women are seen as inferior, it becomes easier to treat them with disrespect and violence. Change the way you speak to help change the way you think.

3. Be critical and question.

Be critical and question how the media portrays girls and women, whether on television, online, in magazines or in music videos. The media regularly uses images of violence against women, and sexually exploits girls and women to sell products. Write or e-mail the company about their negative images of women and girls and

4. Report photos and messages that exploit women and girls.

Report any photos and posts you see that exploit or degrade girls and young women on social media sites like Facebook, Twitter and Instagram.

5. Stop sexual harassment.

Don't engage in any forms of sexual harassment, such as catcalling, and unwanted touching and be empowered to speak up against friends and peers who do. Don't look the other way!

6. Stop victim blaming.

Don't blame girls and women for how they choose to dress or judge their behavior. Violence can't be prevented through limiting the freedoms of girls.

This only allows the violence to continue because perpetrators become invisible and not held accountable, and those who witness the abuse remain silent.

7. Stop rape culture.

One way to stop rape culture is by not allowing people to minimize or normalize sexual assault and rape through jokes. If a peer tells a joke about sexual violence against girls and women, say you don't find it funny and you won't tolerate it.

Reach out to MUSASA

in cases of Gender-Based-Violence

Get Professional Help



Toll free lines

08080074 - Free to Econet Subscribers

08010074 - Free to Netone Subscribers

0731080074 - Free to Econet Telecel

WhatsApp 0775442300

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